

March 25, 2020

**Messer Canada update in response to the coronavirus outbreak.**

Dear Customers and Messer Associates,

I would like to congratulate our associates for their discipline and their compliance with the respective public authority directives and Messer guidance relative to safe operating practices during this crisis. Messer is and will continue to prioritize the safety and health of its employees, customers and the communities we operate in.

Messer Canada is an essential supplier required to continue to operate under the orders issued by the Quebec and Ontario governments to supply priority and essential businesses. Some of the essential businesses that we supply include healthcare, pharmaceuticals, food production and preservation, water treatment, critical manufacturing, and energy services. Our organisation is actively preparing and monitoring our business needs and capabilities to ensure Messer's ability to continue to effectively meet our customer's needs.

We are increasing our medical gases production for the anticipated increase in demand. We are making strategic changes to our medical filling capabilities knowing the oxygen and other medical products we deliver daily to hospitals are vital to our collective COVID-19 response.

Messer is encouraging our customers to follow social distancing recommendations. We encourage you to place orders on the Messer website or by calling our customer service and use our direct delivery service. Please note that as of March 24, 2020, the public access to our retail stores across Canada is restricted to pick up of orders at our docks.

As of today, Messer's supply chain remains robust and reliable. We assure you that we are taking all necessary precautions to maintain our network of cylinder filling plants and retail branches to produce and deliver the products necessary to support essential business operations during this crisis.

On behalf of the Messer Canada team, we appreciate your business and we thank you for the trust you place in our organization as we come together to take on this challenge. I personally commit to continue to communicate as developments or changes arise.

Sincerely,



Christian Lafleur  
Vice President & General Manager - Canada  
Messer Canada Inc.