

March 13, 2020

Dear Customer,

Regarding the COVID-19:

Thank you for your continued business with Messer Canada. Recently some customers have asked about Messer's contingency plans to ensure supply reliability in the event of regional escalation of the current COVID-19 (coronavirus) global health emergency. Messer's leadership continues to closely monitor the status of the outbreak, and they have taken proactive measures to ensure business resiliency and supply continuity in the event of heightened spread of the virus in this region. Our business plans are focused on supply stability and exist in a relatively flexible state, ready to meet our customers' needs.

To date, none of Messer's operations have been adversely impacted by COVID-19, so our ability to supply gases and products to our customers in the Canada remains unchanged as a result of the outbreak. At this time, the risk to our product supply chain remains low, and lead times are not affected. You can expect to hear from us in the event of any changes that would impact your business.

Best Regards,



Christian Lafleur,
Vice President & General Manager – Canada
Messer Canada Inc.