

June 22<sup>nd</sup>, 2020

**Messer Canada's update in response to the Coronavirus outbreak.**

Dear Customers and Messer Associates,

First of all I would like to congratulate our associates for their discipline and their compliance with the respective public authority directives and Messer's guidance relative to safe operating practices during the COVID-19 (Coronavirus) crisis. Messer continues to prioritize the safety and health of its employees, customers and the communities in which we operate.

Messer Canada is an essential supplier required to continue to operate during the COVID-19 pandemic under the various orders issued by the provincial governments.

To date, we continue to follow the implemented risk mitigation practices within our organization, which include following all recommended safety measures, processes and procedures in our plants to ensure all employees are safe, and our products are produced and delivered safely.

Even to this day, Messer's supply chain remains robust and reliable, and we continue to meet our customers' needs. All our Canadian retail stores have now been reopened to the public and are ready to serve our customers, while adhering to all applicable government safety recommendations and guidelines.

Our Customer Service team, which answers your calls and schedules your deliveries, continues to focus on supporting your business and requirements via available communication technologies and our network capabilities, either from home, our offices or retail stores across Canada.

We will continue to monitor the situation closely and carefully and adjust our response plan accordingly. We will provide updates and guidance as needed.

On behalf of the Messer Canada team, we appreciate your business and we thank you for the trust you place in our organization as we came together to take on the challenge.

Sincerely,



Christian Lafleur  
Vice President and General Manager – Canada  
Messer Canada Inc.